STEP 1: Locate your credentials to log into Self-Service - you received your username in your acceptance letter and your Buccaneer email (buccaneer.atlantic.edu)

STEP 2: Log into Self-Service!

Having issues? Visit the next two slides for troubleshooting solutions!

To access	course schedules, cl	ick <u>Course Catalo</u>
	Sign In	
	User name	
	Password	
	Forgot your <u>user name</u> or <u>passw</u>	vord ?
	I'm not a robot	reCAPTCHA Privacy - Terms
	Sign In	

# Troubleshooting Steps 1 & 2

#### Troubleshooting:

- Your login is your first name, middle initial (if you have one) and last name up to a total of 23 characters. For example: William Harry Robertson would have a WebAdvisor login of "williamhrobertson"
- When logging in for the **first time**, the student will need to **create a password**. They will click the "Forgot Password" link to be authenticated by our system and receive an email that will allow them to create a personal password.
- If a student does not receive an email, they are most likely either: a) using an email address that we do not have on file, or b) using their high school email address that does not allow communication outside of their district.

# Troubleshooting Steps 1 & 2

#### **Troubleshooting:**

- To reset your password, select "Forgot Password" on the <u>Self</u> <u>Service site</u>. Enter your username and an email address that is associated with your record. You will then receive a second email allowing you to create a new password.
- If a student is still having trouble, students are encouraged to reach out to us at <u>hsenrollment@atlanticcape.edu</u> to confirm their login information if they continue to experience difficulties.

#### Do we have your courses pre-planned?

- Your high school guidance may have sent us your schedule/transcript
- If you are not pre-planned for your eligible courses, please send a copy of your current school schedule or transcript to <u>hsenrollment@atlanticcape.edu</u> for assistance.
- If you have not been pre-planned, **you will not be able to register** until Atlantic Cape receives your required documents from the student or the high school.

**STEP 3**: When the student logs in, navigate to the "Academics" graduation cap on the toolbar on the left hand side.

Select "Register for Classes" in the drop-down menu.

\*Disregard any messages about required documentation/testing/placement\*



**STEP 4**: A calendar will appear. Use the arrows to toggle to 2024 Spring High School. Pre-planned courses will appear indicating what the student has been pre-planned for.

**STEP 5**: Select the courses you would like to register for using the blue buttons under each course. **To select all courses** select the blue "**Register Now**" button in the top right corner.



**STEP 6**: Check with your school if you are responsible for payment. If you are, select "Pay for Registration." If you are not responsible, do not click.



#### Questions?

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